



Chesterfield County, Virginia Emergency Communications

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Summary and Analysis of Internal Affairs Complaints filed at the Chesterfield Emergency Communications Center

September 1, 2011 through August 31, 2012

Number of Complaints	Shift	Types of Complaint	Disposition	Founded/Unfounded
1	Mids	Violation of County Code of Ethics	Performance Report	Founded
1	Eves	Violation of ECC Code of Conduct	LOR	Founded
1	Mids	Violation of County Code of Ethics	LOR—ECO resigned therefore disciplinary leave was not given	Founded

During the review of the Emergency Communications Center (ECC) complaint files for any incidents of an internal affairs nature for the time frame of September 1, 2011 through August 31, 2012 there were three (3) founded incidents fitting the category of an internal affairs incident.

The first incident involved an ECO telling an untruth to a supervisor during a counseling session. The ECO took it upon himself to advise his supervisor that an untruth was told, however was still found in violation of the County Code of Ethics and received discipline.

The second incident involved and ECO violating the Code of Conduct. This investigation was worked in conjunction with Chesterfield Police Department. The allegations were founded; therefore the ECO received appropriate discipline.

The third incident involved the same ECO as in the first incident and it also dealt with the ECO coming across as being deceitful, placing comments in a call that were inaccurate to take blame off of his failure. During this investigation, this ECO submitted his resignation and therefore did not receive time off as was recommended, only a LOR.

There have been no further incidents of an internal affairs nature for the above time frame. We believe this is in part due to the ECO's being aware of what is expected of them and adhere to a high standard of professionalism. There is no need to update our policies and procedures as they are accurate and simply need to be adhered to in relation to the above types of complaints.